

MEDIATION ROLE PLAY CRITIQUE

Mediator: _____ Observer: _____

Other Parties: _____

Date: _____ Role Play #: _____ Start Time: _____ End Time: _____

The Opening Statement

Comments

_____ introduces self/parties _____

_____ explains mediation _____

_____ explains mediator's role (function/limitation) _____

_____ explains participants' roles and speaking order _____

_____ confidentiality _____

_____ caucus _____

_____ explains procedures _____

_____ sets parties at ease _____

_____ establishes neutrality _____

Accumulating Information and Developing an Agenda

Comments

_____ lets all parties speak _____

_____ demonstrates equal interest _____

_____ summarizes satisfactorily _____

_____ clarified and reframed when necessary _____

_____ created an agenda _____

Developing Issues

Comments

_____ asks non-threatening questions _____

_____ asked for additional issues _____

_____ effective note-taking _____

_____ responds to priorities _____

_____ maintains neutrality _____

Problem Solving and Negotiation

Comments

_____ encouraged negotiation among participants

_____ let parties generate ideas

_____ helps parties see their own issues

_____ helps parties see others' issues

_____ began problem solving

Exploring Caucus

Comments

_____ notes time of each

_____ reviews confidentiality (pre & post)

_____ encourages participants to generate ideas

_____ encourages participants to convey their own ideas

_____ confronts "absolutes"

_____ refrains from giving opinions/advice

_____ maintains neutrality/impartiality

Closing the Session

Comments

_____ reveals the agreement appropriately

_____ checked to make sure all issues addressed

_____ respects the terms

_____ drafts positive, clear agreements with parties' help

_____ explores option of meeting again if parties reach impasse

_____ reviews confidentiality of session

_____ never coerces parties

Summarize the mediator's self-critique:

Summarize how the parties felt about the mediator:

Additional comments resulting from mediation group critique:

Summary notes about this participant's training experience:

The participant received this role play critique form upon completion of training program.

Signature of Observer

Date